



State of Hawaii, Department
of Human Services
Patricia McManaman, Director

June 20, 2014
Access To Justice Commission
University of Hawaii School of Law
Right to Counsel



Department of Human Services

- Benefit, Employment and Support Services Division (BESSD): cash assistance, SNAP, child care subsidies, employment assistance
- Division of Vocational Rehabilitation (DVR): rehabilitation services for disabled
- Med-QUEST Division (MQD): medical insurance coverage
- Social Services Division (SSD)
 - Adult Protective & Community Services Branch
 - Child Welfare Services Branch



Administratively Attached Agencies & Commissions

- Hawaii Public Housing Authority
- Office of Youth Services
- Commission on the Status of Women
- Commission on Fatherhood



Program Updates

- No asset tests for certain programs:
 - **BESSD**: DHS introduced legislation in 2013 to eliminate the asset limits for the TANF/TAONF programs
 - **MQD**: In October, 2013, Affordable Care Act (ACA) expanded Medicaid eligibility by removing asset limits for parents/caretaker relatives and childless adults
- Timeliness:
 - SNAP: now 97% - up from 66% in 2011
 - Medicaid: now approaching 100%



Data trends

- **Med-QUEST:**

- 284,532 persons received Medicaid in 9/13 – a 38% increase since 2008 (external event: economic downturn)
- 10/1/2013: Launch of KOLEA & implementation of Affordable Health Care Act
- 313,344 persons receiving Medicaid as of 4/30/14 – a 10% increase since 9/13

- **SNAP:** In FY 2013, approximately 94,649 Hawaii families received SNAP benefits, an approximate 9.52% increase over the average monthly number of families receiving SNAP benefits in FY 2012 (86,418)

- **Child Care:** Pre School Open Doors (POD) program currently serves approximately 325 children per year. The DHS anticipates serving up to 1,200 children between July 1, 2014 and June 30, 2015.

FY 2014 (YTD) BESSD: Applications received, denied, and appealed

Program	Period 7/1/13 to:	Applications received	Applications Denied	Appeals filed YTD (7/1/2013- 5/23/14)	% Denials Appealed
SNAP	4/14	41,258	14,007	247	1.76%
TANF/ TAONF	5/14	35,068	18,180	159	0.87%
GA	5/14	15,720	6,981	859	12.3%
AABD	5/14	1574	1380	0	Not applicable

FY 2014 MQD: Applications

	Applications received	Applications Denied	Applications Denied (insufficient information)	Appeals filed YTD (7/1/2013-5/23/14)	% denials appealed
From 7/1/13 to 8/31/13	9,770	3,615	Not applicable		
10/1/13-5/30/14*	64,808	22,982♠	11,287		
Total:	74,578	26,597	11,287		
		Denials combined	37,884	199	0.52%

Note: The % is an approximate figure due to changes in program data collection

*10/1/13: Launch of KOLEA & program changes, and ACA

♠Per ACA: "Applications Denied" referred to Health Connector

DHS Administrative Appeals by Case Type: Applications & Redeterminations

Case Types	FY 2014 (5/23/14)	# of cases	FY 2013	# of cases	FY 2012	# of cases
General Assistance (GA)	54%	826	56%	912	50%	878
TANF/TAONF	10%	153	8.5%	138	7%	123
SNAP	15.5%	237	12%	195	17%	298
Med-QUEST	12.5%	191	15.5%	252	20%	351
SSD-CWS	4%	61	4%	65	4%	70
SSD-APCS	1%	15	2%	33	1%	18
Other: (Med. Provider/Tax/ADH/DOH-DDD)	3%	46	2%	33	1%	18

Administrative Appeals with Representatives

Representatives	FY 2014 (5/14)	%	FY 2013	%	FY 2012	%
Legal Aid Society of Hawaii (LASH)	16	6%	23	10%	26	13%
Attorneys	24	9%	30	13%	19	9.5%
Relatives/Friends	38	15%	39	17%	33	16.5%
Other (Habilitat, Cardon Outreach, etc.)	176	69%	141	61%	122	61%
Total Representatives	254		233		200	
% of cases with representation	15.96%		14.10%		12.53%	

DHS Administrative Appeals: Case Disposition Across All Divisions

Annual Disposition	FY 2014	%	FY 2013	%	FY 2012	%
Hearing Decision in Dept's Favor	327	21%	366	22%	357	20%
Hearing Decision In Client's Favor	134	9%	143	9%	201	11%
Unit Withdrawal	480	31%	524	32%	595	34%
Client Withdrawal	231	15%	211	13%	263	15%
No Show	262	17%	240	15%	276	16%
Denied (No Adverse Action)	62	4%	95	6%	27	2%
Untimely Request	29	2%	36	2%	23	1%
Family Court Jurisdiction (SSD)	5	0%	13	1%	13	1%
Total cases with disposition:	1530		1628		1755	
Number of NEW Cases:	1591		1652		1596	

Adult Protective & Community Services Branch (APCSB)

SFY	Petition for Guardianship	Order for Immediate Protection	Unduplicated cases
2010	18	2	18
2011	24	8	26
2012	15	4	18
2013	12	7	14
2014 (as of 6/10)	8	3	9

Judiciary FY 2012-2013: Guardianship & Conservatorship

Petitions Filed Statewide Table 17, Hawaii Judiciary Annual Report Statistical Supplement

Family Court: Guardianship of the Person	417
Circuit: Conservatorship/Guardianship	41
Circuit: Conservatorship	182

DHS Funds for Legal Services

Current Provider	Services	\$ Amount (FY 2014)
Legal Aid Society of Hawaii (LASH)	Legal services for TANF/.TAONF recipients to reduce barriers to self-sufficiency caused by domestic violence (DV)-903	110,000
LASH	Legal services to support children and families (generally, family law related issues) (OCS/DLIR)-903	132,000
LASH	Legal services: for immigrants with DV issues (State)*-301	200,000
LASH	Legal services at DV shelters (Kauai, Lanai, Maui, Molokai, East and West Hawaii)-301	100,000
LASH	Legal services for representation to Social Security Administration (GA/TANF/TOANF-SSA)-903	500,000
Total for legal services and advocacy:		\$1,042,000

*Domestic Violence Action Center (DVAC) is 50% subcontractor

DHS Funds for DV Shelters-³⁰¹

Current Provider (Island)	\$ Amount (FY2014)
Women Helping Women (Maui)	444,964
YWCA (Kauai)	312,000
Windward Abuse Spouse Shelter (Oahu)	205,264
Parents & Children Together (PACT) (Oahu)	380,000
Child & Family Services (CFS) (Oahu)	792,000
CFS (East Hawaii)	340,000
CFS (West Hawaii)	340,000
Molokai Community Services	178,000
Total funds for shelters	\$2,992,228

DHS Funds for DV Support Services-^{301& 903}

Type of Services	Current Provider (Island)	\$ Amount (FY2014)
Teen Dating Violence Education & Prevention Services	Domestic Violence Action Center (Oahu)- ³⁰¹	223,363
CWS & BESSD clients: DV survivors, children, & batterers services, assessment, counseling intervention, case management and referral to legal and support services	CFS (Oahu)- ³⁰¹	120,240
	CFS(Hawaii, Kauai, Maui, Molokai)- ³⁰¹	761,200
	CFS (Oahu)- ⁹⁰³	738,220
	YWCA (Kauai)- ⁹⁰³	47,160
	YWCA (Kauai)- ³⁰¹	19,488
	DVAC (Oahu)- ³⁰¹	698,344
	PACT(Lanai, Maui)- ³⁰¹	110,635
	PACT (Oahu)- ³⁰¹	244,091
Total DV Support Services funds		\$2,962,761

DHS Funds for Housing & Homeless Services-903

Services	Current Provider (Island)	\$Amount (FY2014)
Emergency Resource Services/TANF	Helping Hands Hawaii (Oahu)	100,000
Homeownership/TANF	Nanakuli Housing Corp (Oahu)	100,000
Employment Enhancement/Job Training	The Institute for Human Services (IHS)(Oahu)	100,000
	YWCA (Oahu)	100,000
Housing/Homeless Placement	Catholic Charities	984,724
	Family Life Center	379,000
	IHS	440,000
	Maui Economic Opportunity	100,000
	Hope Services Hawaii	528,000
Homeless Shelter Stipend	Housing Solutions	153,498
	IHS	633,330
	Ka Hale A Ke Ola Homeless Resource Centers	1,091,444
Housing First	(RFP-currently out)	1,250,000
Total funds for housing & homeless services:		\$ 5,959,996



Contact information:

www.humanservices.hawaii.gov

Questions:

R. Malia Taum-Deenik

Project Specialist

mtaum-deenik@dhs.hawaii.gov