

2009 HAWAII ACCESS TO JUSTICE CONFERENCE

William S. Richardson School of Law Wednesday, June 24, 2009

- 8:00 8:45 a.m. Registration and continental breakfast
- 8:45 Welcoming remarks by Associate Justice Simeon R. Acoba, Jr. Chair, Hawaii Access to Justice Commission

I. THE UNMET NEEDS

9:00 Brief review of the 2007 Assessment of Civil Legal Needs Speaker: M. Nalani Fujimori Kaina, Executive Director, Legal Aid Society of Hawaii

9:15 The human cost of failing to meet basic civil legal needs Speakers: Russ Awakuni and clients of Legal Aid Society of Hawaii

II. DO DESPERATE TIMES REQUIRE RE-EVALUATION OF HOW LEGAL SERVICES ARE PROVIDED TO LOW INCOME CLIENTS?

9:30 - 10:25 How Long Will the Storm Continue? The Hard New Reality of Funding for Legal Services

Moderator: Aviam Soifer, Dean, William S. Richardson School of Law
 Panelists: M. Nalani Fujimori Kaina, Executive Director, Legal Aid Society of Hawaii
 Moya Gray, Executive Director, Volunteer Legal Services Hawaii
 Robin Kobayashi, Executive Director, Hawaii Immigrant Justice Center
 Colleen Hanabusa, State Senate President

10:25 - 10:40 Break

III. PROVOCATIVE CHANGES FOR SERIOUS REVIEW

10:40 - 11:10 Non-traditional approaches to meeting civil legal needs

Moderator:Robert LeClair, Executive Director, Hawaii Justice FoundationPanelists:Family Court Judge Michael BroderickR. Elton Johnson, III, RP

IV. NAVIGATING THE LEGAL SERVICES LABYRINTH

11:10 - 12:00Experiencing the Client's Viewpoint: Attempting to Locate
Help with a Legal Problem

Participants:

Tracey Wiltgen, Executive Director, The Mediation Center of the Pacific, Inc. Robin Kobayashi, Executive Director, Haw. Immigrant Justice Center Nanci Kreidman, CEO, Domestic Violence Action Center James Pietsch, Professor, William S. Richardson School of Law

12:00 - 12:45 Lunch

V. MAINTAINING THE MOMENTUM

12:45 - 1:30 Introduction by Chief Justice Ronald T.Y. Moon

Featured speaker: Chief Justice John T. Broderick of New Hampshire Supreme Court

- 1:30 2:30 CREATIVE RESPONSES --Breakout Group Discussions: The Efforts of the Committees of the Hawaii Access to Justice Commission
 - <u>Pro Bono Legal Services and Civil Right to Counsel</u>
 Committee on Increasing Pro Bono Legal Services
 Committee on Right to Counsel in Certain Civil Proceedings
 Law School Liaison Committee
 - <u>Barriers, Self-Representation, and Unbundled Legal Services</u> Committee on Self-Representation and Unbundling Committee on Alleviating Poverty in Hawaii Committee on Overcoming Barriers to Access to Justice
 - <u>Public Awareness and Resource Issues</u> Committee on Maximizing Use of Available Resources Committee on Funding of Civil Legal Services
 - <u>Other Initiatives</u> Committee on Initiatives to Enhance Civil Justice Committee on Education, Communication, and Conference Planning
- 2:30 Articulative goals for 2009 arising from the group discussions Facilitator: Robert LeClair
- 3:00 Concluding remarks by Family Court Judge Evelyn Lance (ret.)

BIOGRAPHIES OF PANELISTS, PARTICIPANTS, AND MODERATORS

Honorable SIMEON R. ACOBA, JR.

Associate Justice Simeon R. Acoba, Jr. was appointed to the Hawaii Supreme Court in May 2000. Prior to his appointment to the Supreme Court, he was an associate judge at the Intermediate Court of Appeals from 1994-2000, a circuit court judge from 1980-1994 handling both civil and criminal cases, and a per diem district court judge from 1979-1980. He currently serves as Chair of the Hawaii Access to Justice Commission.

Justice Acoba received a Bachelor of Arts degree from the University of Hawaii with honors, and his Juris Doctorate from the Northwestern University School of Law. He was admitted to practice law in the federal and in the Hawaii state courts on October 9, 1969. He started his career as a law clerk to then-Chief Justice William Richardson of the Hawaii Supreme Court, was a special assistant to Harlan Cleveland, then-President of the University of Hawai'i, served as a deputy attorney general, and later was engaged in the private practice of law. During his practice he also served as a special deputy attorney general in the occupational safety and health area and in the public utilities area, as a house of representatives majority attorney, and as an adjunct professor at the Richardson School of Law, University of Hawaii.

Justice Acoba was born on March 11, 1944 in Honolulu. He and his wife, Carolyn, have three children.

RUSS AWAKUNI

Russ Awakuni has been an active member of the Committee on Overcoming Barriers to Access to Justice since its inception. He joined the Legal Aid Society of Hawaii in June 2008 as a staff attorney in the Housing Unit. In addition to those duties, he now also manages Legal Aid's Waianae branch office. Mr. Awakuni received his law degree from Loyola Law School in Los Angeles, California and graduated from the University of Hawaii at Manoa, with a degree in finance.

Prior to joining Legal Aid, Mr. Awakuni clerked for both the Hon. Simeon R. Acoba and the Hon. Michael A. Town, prosecuted criminals as a Deputy Prosecuting Attorney for the City and County of Honolulu, and practiced privately with Honolulu law firms and independently. He is a past President of the Young Lawyers Division of the Hawaii State Bar Association and a past Vice-Chair for the Nuuanu/Punchbowl Neighborhood Board. He was also the Senior Advisor to former City Councilman Jon Yoshimura and the Staff Attorney for State Senator Jill Tokuda.

Honorable JOHN T. BRODERICK, JR.

Chief Justice John T. Broderick Jr. was sworn in by Governor Craig Benson during a ceremony at the New Hampshire Supreme Court on June 4, 2004. He was appointed an associate justice of the New Hampshire Supreme Court in 1995 by Governor Stephen E. Merrill after many years as a private practitioner in Manchester. His nomination as the 99th member of the state's highest court followed the retirement of Associate Justice William F. Batchelder.

Chief Justice Broderick served as president of the New Hampshire Bar Association from 1990-91. He is a fellow of the American College of Trial Lawyers and is a past president of the New Hampshire Trial Lawyers Association. In 1993, President William Clinton appointed Chief Justice Broderick to the board of directors of the national Legal Services Corporation.

Prior to taking a seat on the Supreme Court, Chief Justice Broderick had practiced with the law firm of Devine Millimet Stahl & Branch in Manchester and later opened his own firm. He is a graduate of the College of the Holy Cross and the University of Virginia Law School.

Honorable MICHAEL BRODERICK

Michael Broderick is a Trial Judge in Honolulu's Unified Family Court, hearing a variety of cases involving families and children. Judge Broderick has extensive experience in the private, public and civic sectors. He worked as an employment lawyer in private practice, served as Special Assistant and Counsel to former Los Angeles Mayor Tom Bradley, was the Director of the Center for Alternative Dispute Resolution, and for more than six years was the Administrative Director of the Hawaii State Court System.

Judge Broderick is the former President of the Hawaii Justice Foundation Board of Directors, and currently serves on the Board of Directors of the YMCA, the Boys and Girls Club of Honolulu, St. Andrew's Priory School, and Castle Early Education Advisory Council. He is a past recipient of the Hawaii State Bar Association's Justice Award, and has been recognized by the State Legislature and Social Services agencies. Judge Broderick graduated Phi Beta Kappa from Stanford University and Order of the Coif from UCLA Law School. He is married to Maile Meyer and together they have three children, Drew (21), Emma (19), and Hannah (13).

MOYA GRAY

Moya Gray became the Executive Director of Volunteer Legal Services Hawaii (VLSH) at the end of December 2003. She is the former Director of the State of Hawaii's Office of Information Practices, a watchdog agency for government accountability, freedom of information and privacy issues; she has been a hearings officer with the Judiciary, she practiced family law and was an associate practicing in workers compensation, insurance defense, banking, and transactional law. She has been an adjunct professor of law with the William S. Richardson School of Law, is a past Chair of the Honolulu Community-Media Council, and a member of the newly created Hawaii Legal Service Providers Consortium.

Along with other legal service providers Ms. Gray is a founding member of the Access to Justice Hui in the State of Hawaii. She is a Commissioner of the Access to Justice Commission established by the Hawaii Supreme Court in May of 2008. Along with her staff, members of the VLSH Board of Directors, the Hawaii State Bar Association, volunteer lawyers and community partners, she works to bring pro bono legal services to those of limited means, to children and their families, to the homeless, to veterans, to immigrants and to others across the State of Hawaii.

Honorable RICHARD P. GUY (Retired)

Former Chief Justice Richard P. Guy and his wife have settled in Hawaii for his "retirement." He brings to our Islands vast experience both as a practicing attorney and judge. From 1989 to 2001, he was a Justice on the Washington State Supreme Court, and he was Chief Justice of that Court from 1999 to 2001. He has been very active in mediation and arbitration issues in the years following his "retirement" from the Washington State Supreme Court.

Chief Justice Guy has been an advocate for increased access to justice. In Washington State, he pioneered several unique methods to improve access to civil justice. He is well-known for having a strong social conscience, which is coupled with great practicality and a warm and courteous manner.

His interests have included serving on the Garment Oversight Board in Saipan to assure workers' rights in the garment industry there. Chief Justice Guy has served as Area Director for a West Africa, Ethiopia, consulting firm. He has been a prosecutor, corporation counsel, and a partner in a major law firm. His varied experiences have provided him with strong insights into our justice system, including some positive steps that might be taken to improve the access to justice for Hawaii's people.

Chief Justice Guy received his J.D. and LLB degrees from Gonzaga University School of Law.

Senate President COLLEEN HANABUSA

Colleen Hanabusa is a graduate of St. Andrew's Priory. She attended the University of Hawai'i where she received her B.A. in economics and sociology, M.A. in sociology and J.D. from the William S. Richardson School of Law.

A practicing attorney with more than thirty years of experience, she has been recognized in "The Best Lawyers in America" since 1995; the 2005-2006 edition marks her 10th Anniversary. Since 1993, she has been noted in Honolulu Magazine's as "One of Hawai'i's A+ Attorneys." In 2004, she received the Martindale-Hubbell AV rating, the highest rating for lawyers.

In 1998, she was elected the State Senator for the Twenty-First District of Hawai'i. She has served as Chair of Water, Land & Hawaiian Affairs; Chair of Judiciary and Hawaiian Affairs; Vice-Chair of Ways and Means; Vice-President of the State Senate; and Majority Leader. In November 2006, she was elected President of the Senate, the first woman to lead either house in the Hawai'i legislature.

Among Senator Hanabusa's honors and awards are: Outstanding Lawmaker of the Year (Small Business Hawai'i, 1999); Outstanding Freshman Legislator (University of Hawai'i Professional Assembly, 1999); Mea Hanohano Kako'o Award (University of Hawai'i, 2000); Toll Fellow (Council of State Governments, 2000); AJA of the year (Hawai'i Herald, 2001); "10 Who Made A Difference" (Honolulu Star-Bulletin, 2001); Outstanding Legislator (Hawai'i Medical Association, 2003); One of Hawai'i's Ten Powerbrokers (Hawai'i Business Magazine, 2003); Humane State Legislator Award (The Humane Society of the United States, 2006); Dean's Award (University of Hawai'i, William S. Richardson School of Law, 2007), Outstanding Women Lawyer of the Year (Hawai'i Women Lawyers, 2007); Agnes Cope Community & Cultural Health Award (Brown & Bakken World Heath Awards, 2008); and Spirit of Excellence Award (American Bar Association, Commission on Racial and Ethnic Diversity, 2009).

R. ELTON JOHNSON, III

Elton Johnson has an abiding interest in the nature of justice, and the importance of public access to the justice system in a democratic society. These are among the matters he has explored during graduate studies in Comparative Philosophy. He has worked as a paralegal in Hawaii for over 20 years, and received the Paralegal Advanced Competency Exam Registered Paralegal (RP) credential ten years ago.

Mr. Johnson has regularly volunteered his time to help improve public access to legal services, with Volunteer Legal Services Hawaii, You and the Law

in Hawaii, the Hawaii State Bar Association (HSBA) Legal Line and Law Week, and other efforts. He has served on a number of relevant bodies including the Access to Justice Commission, the Access to Justice Hui, and the HSBA Task Force on Access to Justice, Consumer Protection Committee, and Task Force on Paralegal Certification. His articles on access to justice issues have been published in the *Hawaii Paralegal Reporter*, the *National Paralegal Reporter*, *Legal Assistant Today*, the *Hawaii Bar Journal*, the American Bar Association Standing Committee on Paralegals *Update*, and elsewhere.

On the national level, Mr. Johnson has served as Hawaii's Primary Representative to the National Federation of Paralegal Associations (NFPA), and as Chair of the NFPA Committee on Access to Legal Services. Locally, he has served on the Board of the Hawaii Paralegal Association as director of its newsletter, website, membership, regulation, and standards committees. He is currently employed at Starn O'Toole Marcus & Fisher, where he facilitates the ediscovery aspect of civil litigation matters.

M. NALANI FUJIMORI KAINA

M. Nalani Fujimori Kaina is the Executive Director of the Legal Aid Society of Hawai'i. As a member of the Access to Justice Hui, Ms. Kaina led the Supervisory Team, which coordinated the research and drafted *The 2007 Assessment of Civil Legal Needs and Barriers of Low- and Moderate-Income People in Hawai'i.* She currently sits as a Commissioner on the Access to Justice Commission and is the Chair of the Committee on Maximizing Available Legal Resources.

Ms. Kaina joined Legal Aid in 1999 as a staff attorney on the island of Moloka'i, was the Managing Attorney for the Maui County offices and most recently held the position of Deputy Director. In 2008, Ms. Kaina received the HSBA's C. Fredrick Schutte Award for outstanding and meritorious service to the legal community. Ms. Kaina graduated from New York University School of Law in 1998 and in 1994, graduated magna cum laude, Phi Beta Kappa from Macalester College, St. Paul, Minnesota, with a degree in sociology. She is a graduate of the Kamehameha Schools where she received an honors diploma in 1990.

Ms. Kaina presently sits on the Board of Hawaii Women Lawyers, is a member of the ACLU of Hawaii's Litigation Committee, is on the Board of Envision Hawai`i, and Vice-Chair of the State Advisory Committee to the U.S. Civil Rights Commission. Previously she has sat on the boards of the Maui County Bar Association, Molokai Occupational Center and Hale Ho'okipa, an outpatient substance abuse treatment center on Molokai. In her free time she assists Mala 'Ai Opio with their annual fundraiser.

ROBIN H. KOBAYASHI

Robin H. Kobayashi is the executive director of Hawaii Immigrant Justice Center, which is a legal services non-profit organization that helps immigrants and refugees. She supervises a staff of eight individuals, including attorneys, office manager, a social worker, and an administrative assistant. The Hawaii Immigrant Justice Center was founded in 1983 as Na Loio (a Hawaiian term that means "the Lawyers") to serve the unmet needs of Hawaii's immigrant community.

Ms. Kobayashi's previous employment included being an associate at Davis Wright Tremaine where she represented clients in all aspects of labor law including union elections, union representation proceedings, unfair labor practice proceedings, contract administration, and grievance and arbitration proceedings. She also served as an attorney with the National Labor Relations Board and was a former judicial law clerk to Hawaii Supreme Court Associate Justice Paula Nakayama.

Ms. Kobayashi received her J.D. degree from the University of Washington and is an Executive Board Member of the National Asian Pacific American Women's Forum.

NANCI KREIDMAN

Nanci Kreidman, M.A., is the Chief Executive Officer of the Domestic Violence Action Center, formerly the Domestic Violence Clearinghouse and Legal Hotline. She has been working with local and national efforts to address family violence issues for more than 25 years. Her professional expertise includes program development, training, writing, technical consultation, system reform and expert testimony in domestic violence.

Ms. Kreidman was a significant contributor in the establishment of Maluhia O Wahine and Komo Mai (1981), now known as The Family Peace Center. She was also a co-founder of The Domestic Violence Clearinghouse and Legal Hotline (1990), now re-named Domestic Violence Action Center. She has served on many committees (Hawaii State Commission on the Status of Women, Violence Against Women Planning Committee, Department of Justice Review Panels) at the community level and through appointment by the Mayor, Attorney General and Governor of Hawaii. She has been invited to address local, national, and international audiences on a variety of topics related to families, women, and children.

Ms. Kreidman has also been the recipient of honors and awards given in the community. She received the Peacemaker Award from Church of the Crossroads, Making a Difference Award from the Soroptomists International, Friend of Social Work from Hawaii Chapter of NASW and Distinguished Service Award from Hawaii Women Lawyers. She was the recipient of the Giraffe Award, given to a person in the community who "sticks" their neck out.

Her work includes participation on panels convened by the National Council of Juvenile and Family Court Judges examining Child Custody and Visitation and Domestic Violence Courts as well the review and editing of an article for VAWNET: *Controversies and Recent Studies of Batterer Intervention and Program Effectiveness*, video productions (*It's Not a Fine Line; Sexual Assault in Hawaii*), and educational manuals (*What You Do Counts: Manual for Police* and similarly, a manual for Prosecutors; *Peace Begins With Me*, A Nonviolent Values Curriculum for children).

Honorable EVELYN LANCE (Retired)

A Columbia Law School graduate, Evelyn Lance practiced law with the firm of Cronin, Fried prior to her appointment as a Judge of the Family Court of the First Circuit in 1980.

Since her retirement in 1995, Judge Lance has served as a volunteer in international projects through the American Bar Association's Rule of Law Initiative. She has worked in Macedonia, Russia and other former soviet countries, the Middle East and North Africa, and is a member of the ABA Asia Law Initiative's Advisory Board. Judge Lance has prepared Judicial Reform Indexes for the Philippines and Kosovo, has helped to draft codes of judicial conduct, and has conducted training on issues of judicial independence and ethics as well as gender issues.

Judge Lance also continues to serve as a volunteer mediator with the Hawaii Supreme Court's Appellate Mediation program and is a member of the Disciplinary Board of the Hawaii Supreme Court.

ROBERT J. LECLAIR

Robert J. LeClair is a 1971 *cum laude* graduate of Harvard Law School and has been a member of the Hawai'i bar since 1972. From 1971 through 1974, he was a Legal Aid Society of Hawaii attorney and worked with paralegals on an experimental basis. In 1974, he established the Kapi'olani Community College Paralegal Program and has been its Department Chairperson from its inception until his retirement January 1, 2007. In 1984, this Program received the "Secretary's Award" from the U.S. Department of Education.

Since August 2003, Mr. LeClair has served as the Executive Director of the Hawai'i Justice Foundation, which is a non-profit foundation that works in cooperation with the Hawai'i State Bar Association (HSBA) and the Hawai'i State Judiciary to distribute funds to help meet civil justice needs of those in Hawai'i with limited incomes. He is an active member with the National Association of IOLTA Programs.

Mr. LeClair received the following awards: an Honorary Commendation from the Hawai'i State House of Representatives and from the Honolulu City Council for his work as founder and Chair of the Paralegal Program, spring, 1986; the "Justice Award" from the HSBA, fall, 1996; the Excellence in Teaching Medal from the University of Hawaii Board of Regents, spring, 1997; the Faculty Service to the Community Award, spring, 1998; the "Ikena Award" from the HSBA, which honors the attorney who has done the most for the cause of public education in the law, fall, 1998; and the "Outstanding Vocational Educator in the State of Hawai'i," spring, 2001.

Mr. LeClair is a past President of the American Association for Paralegal Education (AAfPE) and served on its Board for nine years. In fall, 2008, he was made an Honorary Lifetime Member with AAfPE.

From fall, 1995 through spring, 2006, he hosted more than 250 90minute live weekly cable television shows in a series entitled *You and the Law in Hawai'i*. The series featured selected Hawai'i legal experts discussing various legal and social issues. He has also produced and hosted nine national paralegal educational videotapes that are in use in several hundred paralegal programs.

Honorable RONALD T.Y. MOON

Ronald T. V. Moon was sworn-in as Chief Justice of the Supreme Court of Hawaii on March 31, 1993, after having served as an associate justice for three years. In 2003, Chief Justice Moon was retained to serve a second term of office. Prior to his appointment to the Hawaii Supreme Court, Chief Justice Moon served as a circuit court judge for eight years.

Chief Justice Moon received his undergraduate degree from Coe College in Cedar Rapids, Iowa and is a 1965 graduate of the University of Iowa School of Law. He served a one-year term as law clerk to then-Chief Judge Martin Pence of the United States District Court for the District of Hawaii and was subsequently employed with the Office of the Prosecuting Attorney for the City and County of Honolulu from 1966 to 1968. After four years as an associate, Chief Justice Moon became a partner in the law firm of Libkuman, Ventura, Moon & Ayabe. He left private practice in 1982 upon being appointed to the circuit court bench.

Chief Justice Moon has served as an adjunct professor of Pretrial Litigation for the University of Hawaii's Richardson School of Law, as National Secretary of the American Board of Trial Advocates (ABOTA), and as President of the Hawaii Chapter of ABOTA. As a graduate of the University of Iowa Law School, Chief Justice Moon was featured as one of the first alumni honorees in its Gallery of Honor display at the entrance of the Boyd Law Building (1999). In May 2001, Chief Justice Moon received an Honorary Doctor of Laws degree from Coe College in Cedar Rapids, Iowa. Chief Justice Moon also received the Hawai'i State Bar Association's Golden Gavel Award (2001): the National Center for State Courts' Distinguished Service Award, one of the Center's highest awards (February 2003); an Honorary Doctor of Laws degree from Inha University (Incheon, Korea; October 2003); co-recipient of the Grand Prize Award given by Kyungmin Mission Schools (Korea, October 2003) for his dedication and efforts to the betterment of the international community; the Korean American Foundation Hawaii's Light of the Orient award (January 13, 2008) in recognition of his accomplishments and contributions to the Korean community; the American Bar Association Pursuit of Justice Award (Tort Trial & Ins. Practice Section, 2006); the Pasuquinio Association of Hawaii's award for exemplary service (August 2008); and the Order of Civil Merit "Moran Medal" presented by the Korean Government (November 2008).

JAMES H. PIETSCH

James Pietsch joined the William S. Richardson School of Law in 1991 after teaching as an adjunct professor for several years. For the previous ten years he was the directing attorney of the Honolulu Elder Law Unit of the Legal Aid Society of Hawai'i. Professor Pietsch teaches Law, Aging and Medicine, Elder Law, Elder Law Clinic, Health Law and Bioethics, serves as the law school Pro Bono faculty advisor, and supervises the University of Hawai'i Elder Law Program (UHELP). UHELP provides year-round direct legal services to socially and economically needy older persons. Professor Pietsch holds a joint appointment at the John A. Burns School of Medicine.

In 2007, Professor Pietsch volunteered to serve as a Special Advisor to the Law and Order Task Force of the Multi-National Force-Iraq and most recently he served as a Rule of Law Advisor to the U.S. Embassy Baghdad Provincial Reconstruction Team and Kurdistan Regional Reconstruction Team in Iraq. His Rule of Law work continues in Hawai'i as the faculty adviser to the Law School's Hammurabi Legal Forum.

Professor Pietsch is a recipient of the Paul Lichterman Award for outstanding achievement in the advancement of legal services for older persons and the Hung Wo and Elizabeth Lau Ching Foundation Award for Faculty Service to the Community.

Professor Pietsch received his undergraduate degree from Georgetown University and his J.D. degree from The Catholic University of America.

AVIAM SOIFER

Dean Soifer received his law degree from Yale Law School in 1972. He also holds B.A. *cum laude* (1969) and Masters of Urban Studies (1972) degrees from Yale. While in law school, he served as an editor of the *Yale Law Journal*, a director of the Law School Film Society, and a director of the Legal Services Organization. He helped to found the C.V.H. Project, representing people in Connecticut's largest mental hospital. He clerked for then-United States District Judge Jon O. Newman in 1972-73.

Dean Soifer began his law teaching career at the University of Connecticut in 1973, received a Law and Humanities Fellowship at Harvard University in 1976-77, and taught at Boston University from 1979-1993. He served as Dean of Boston College Law School from 1993-1998 and continued to teach at Boston College until 2003, when he became Dean of the William S. Richardson School of Law at the University of Hawai'i.

Dean Soifer received Boston College's Distinguished Senior Research Award, and he was appointed as a Distinguished Scholar at the University of Wisconsin's Legal Studies Institute. His book, *Law and the Company We Keep* (Harvard University Press, 1995) was awarded the Alpha Sigma Nu Triennial National Jesuit Book Prize in professional studies. He has an extensive record of scholarly publications, presentations, and public service activities and he continues to teach primarily in the areas of constitutional law, legal history, legal writing, and law and humanities.

TRACEY S. WILTGEN

Tracey Wiltgen is currently the Executive Director of The Mediation Center of the Pacific, Inc., a dispute resolution organization that serves over 6,000 people in Oahu's communities annually through direct mediation, facilitation and training in conflict resolution and mediation. She has developed and conducted hundreds of hours of customized trainings and workshops for private businesses, organizations and individuals throughout Hawaii, the Pacific-Asia region and the United States. She is a mediator for the United States Postal Service and Transportation Security Administration, and also provides direct mediation and facilitation services on a wide variety of issues for various other professional organizations and businesses.

Ms. Wiltgen is currently an adjunct professor at the University of Hawaii's William S. Richardson School of Law and the University of Hawaii's Program on Conflict Resolution. She writes numerous articles and regularly lectures to a wide variety of audiences on mediation and conflict resolution. Ms. Wiltgen received a B.S. from Gonzaga University, an M.S. from the University of Hawaii, and a law degree from the William S. Richardson School of Law. She currently serves on the Advisory Council for the University of Hawaii's Program on Conflict Resolution, is a co-chair for the ADR Section of the Hawaii State Bar Association and former Chair of the Rotary Club of Honolulu's Peacemaker Committee that she helped found in 2003. She has received various recognitions for her work in Dispute Resolution and the Community including: Citizen of the Year (1999) from the U.S. Navy; Rhoda Lewis Award (2003), presented by the Hawaii Women's Legal Foundation; Mahalo Award (2004) presented by the Hawaii Speech/Hearing/Language Association; and the Jerry Chang Peacemaker Award (2007) from the Rotary Club of Honolulu.